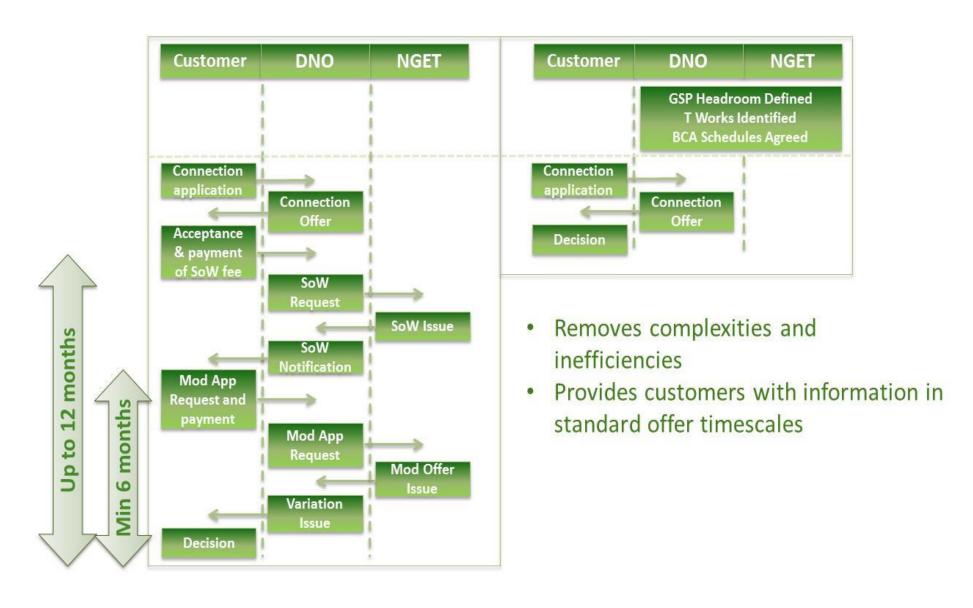
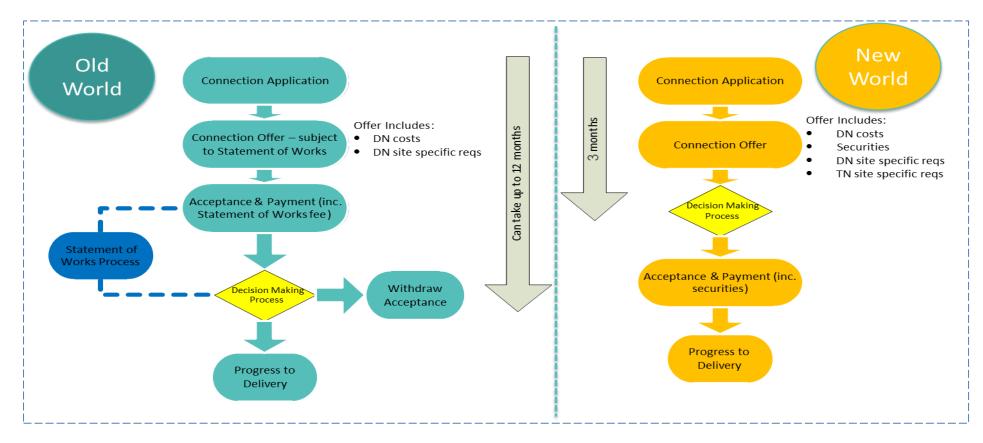
## **Existing Statement of Works Process Map-Interfaces**



## **Customer Journey – Old World versus New World**



## Provides:

- · Increased certainty and control
- Reduced timescales and costs
- Removal of invoicing issues
- Increased visibility of DG to NGET
- T impact included with DNO Offer